

Town of North Hempstead Service Requests via 311 - by Department

November 2012

Department Description	Group Description	Type Description	City	Count	Response Days	
Adminstrative Services	Adminstrative Services	Adm Svc - Green Team	CARLE PLACE	1	18.0	
			PORT WASHINGTON	1	25.0	
			WESTBURY	1	0	
		Adm Svc - Green Team			3	14.3
		Adm Svc - PW Parking - Broken Meter	PORT WASHINGTON	1	0	
		Adm Svc - PW Parking - Broken Meter			1	0
	Adminstrative Services			4	10.8	
Adminstrative Services				4	10.8	
Community Services	Community Services	CommSvc - Bus Pickup Cancel	GARDEN CITY PARK	1	3.0	
			GREAT NECK	1	4.0	
			HERRICKS	1	6.0	
			MANORHAVEN	1	4.0	
			NEW CASSEL	2	0	
			NORTH NEW HYDE PARK	3	0	
			WESTBURY	2	3.5	
				2	3.5	
		CommSvc - Bus Pickup Cancel			13	2.4
		CommSvc - Bus Pickup Schedule	GARDEN CITY PARK	2	6.0	
			GREAT NECK	1	0	
			HERRICKS	1	4.0	
			MANORHAVEN	1	0	
			MINEOLA	3	1.3	
			NEW CASSEL	2	6.0	
			PORT WASHINGTON	4	4.5	
			CommSvc - Bus Pickup Schedule			14
		CommSvc - Misc SR	FLORAL PARK	1	17.0	
			GREAT NECK	1	2.0	
			PORT WASHINGTON	1	7.0	
				1	1.0	
		CommSvc - Misc SR			4	6.8
	Community Services			31	3.5	
Community Services				31	3.5	
Department of Public Safety	Animal Shelter	Animal Sh - Barking Dog	GREAT NECK PLAZA	1	4.0	
		Animal Sh - Barking Dog			1	4.0
		Animal Sh - Call Back		1	3.0	
		Animal Sh - Call Back			1	3.0
		Animal Sh - Dog Adoption		12	0	
		Animal Sh - Dog Adoption			12	0

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Department Description	Group Description	Type Description	City	Count	Response Days
Department of Public Safety	Animal Shelter	Animal Sh - Dog Defecation	MANHASSET	1	24.0
			NORTH NEW HYDE PARK	1	28.0
		Animal Sh - Dog Defecation		2	26.0
		Animal Sh - Found Animal	EAST HILLS	1	3.0
			GARDEN CITY PARK	1	0
			NEW HYDE PARK	2	0.5
			PORT WASHINGTON	2	1.0
			WESTBURY	2	3.0
			WILLISTON PARK	1	4.0
			westbury	1	1.0
		Animal Sh - Found Animal		10	1.7
		Animal Sh - Lost Animal	ALBERTSON	1	2.0
			AMITIY HARBOR	1	0
			EAST WILLISTON	1	3.0
			GREAT NECK	1	4.0
			GREAT NECK ESTATES	1	0
			HICKSVILLE	1	4.0
			HUNTINGTON	1	4.0
			LAURELL HOLLOW	1	1.0
			LEVITTOWN	1	3.0
			MINEOLA	1	5.0
			NORTH NEW HYDE PARK	1	0
			OCEANSIDE	1	1.0
			PORT WASHINGTON	2	2.0
			ROOSEVELT	1	1.0
			SEARINGTOWN	1	2.0
			WESTBURY	3	1.7
		Animal Sh - Lost Animal		19	2.1
		Animal Sh - Menacing or Harrassing Dog	GREAT NECK	1	2.0
			KINGS POINT	1	8.0
			NEW CASSEL	1	1.0
			WESTBURY	3	8.3
		Animal Sh - Menacing or Harrassing Dog		6	6.0
		Animal Sh - Misc	GREAT NECK PLAZA	1	25.0
			PORT WASHINGTON	1	0
		Animal Sh - Misc		2	12.5
		Animal Sh - Surrender a dog	WESTBURY	1	0
		Animal Sh - Surrender a dog		1	0

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Department Description	Group Description	Type Description	City	Count	Response Days	
Department of Public Safety	Animal Shelter	Animal Sh - Unleashed - Stray Dog	MANHASSET	2	12.0	
			WESTBURY	2	11.0	
		Animal Sh - Unleashed - Stray Dog			4	11.5
	Animal Shelter			58	3.8	
	Cat Shelter	Cat Shelter - Call Back		3	3.0	
		Cat Shelter - Call Back		3	3.0	
		Cat Shelter - Feral Cats	EAST WILLISTON	1	5.0	
			FLORAL PARK CENTRE	1	10.0	
			GREAT NECK	2	3.0	
			GREAT NECK ESTATES	1	2.0	
			MINEOLA	1	0	
			PORT WASHINGTON	1	2.0	
			ROSLYN HEIGHTS	1	11.0	
		Cat Shelter - Feral Cats		8	4.5	
	Cat Shelter			11	4.1	
	Code Enforcement	Code - After Hours/Weekend Construction	CARLE PLACE	1	5.0	
			GREAT NECK	1	1.0	
			GREENVALE	1	0	
			MANHASSET	2	3.5	
		Code - After Hours/Weekend Construction			5	2.6
		Code - Boat	ALBERTSON	1	16.0	
		Code - Boat			1	16.0
		Code - Building Permit	ALBERTSON	1	0	
			WESTBURY	1	0	
		Code - Building Permit			2	0
		Code - Call Back Request			33	2.9
		Code - Call Back Request			33	2.9
		Code - Commercial Vehicle stored on Residential Property	NEW CASSEL	2	20.0	
			NORTH NEW HYDE PARK	1	12.0	
		Code - Commercial Vehicle stored on Residential Property			3	17.3
		Code - Court	GREAT NECK	1	0	
				2	0	
				1	0	
				3	0	
				1	0	
				1	0	
				2	0	
				3	0	
		Code - Court			14	0
		Code - Dumpster	CARLE PLACE	2	6.0	

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Department of Public Safety	Code Enforcement	Code - Dumpster	MANHASSET	2	0
			PORT WASHINGTON	1	0
		Code - Dumpster		5	2.4
		Code - Fence	ALBERTSON	2	9.5
			GARDEN CITY PARK	1	5.0
			ROSLYN HEIGHTS	1	20.0
		Code - Fence		4	11.0
		Code - From Transfer	PORT WASHINGTON	1	0
			ROSLYN HEIGHTS	1	0
		Code - From Transfer		2	0
		Code - Garbage	FLORAL PARK CENTRE	1	7.0
			MANHASSET	1	8.0
			PORT WASHINGTON	1	40.0
			WILLISTON PARK	1	0
		Code - Garbage		4	13.8
		Code - Handicap Parking	PORT WASHINGTON	1	24.0
		Code - Handicap Parking		1	24.0
		Code - Leaves Accumulation	GARDEN CITY PARK	1	1.0
			MANHASSET	1	0
			PORT WASHINGTON	1	0
		Code - Leaves Accumulation		3	0.3
		Code - Licensing	EAST HILLS	2	1.0
			MANHASSET	2	18.0
			PORT WASHINGTON	1	0
		Code - Licensing		5	7.6
		Code - Lights	GREENVALE	1	10.0
		Code - Lights		1	10.0
		Code - Miscellaneous	GARDEN CITY PARK	1	9.0
			GREAT NECK	2	12.0
			HERRICKS	1	6.0
			NEW CASSEL	2	6.5
			NEW HYDE PARK	3	3.0
			NORTH NEW HYDE PARK	4	3.0
			PORT WASHINGTON	1	45.0
			ROSLYN HEIGHTS	1	22.0
			SEARINGTOWN	1	9.0
			WESTBURY	1	0
		Code - Miscellaneous		17	8.8

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Department Description	Group Description	Type Description	City	Count	Response Days
Department of Public Safety	Code Enforcement	Code - No Plates / Inoperable Vehicle	NEW CASSEL	3	7.0
			WESTBURY	2	0
		Code - No Plates / Inoperable Vehicle		5	4.2
		Code - Noise	ALBERTSON	3	6.0
			GREAT NECK	2	3.0
			MANHASSET	2	37.0
			NEW CASSEL	1	3.0
			NORTH NEW HYDE PARK	1	1.0
			PORT WASHINGTON	1	12.0
			ROSLYN	1	10.0
			UNIVERSITY GARDENS	1	18.0
		Code - Noise		12	11.8
		Code - Odor	NEW CASSEL	1	10.0
		Code - Odor		1	10.0
		Code - Overgrown Vegetation	NORTH NEW HYDE PARK	1	2.0
		Code - Overgrown Vegetation		1	2.0
		Code - Property Maintenance	ALBERTSON	2	14.0
			CARLE PLACE	3	11.7
			GARDEN CITY PARK	2	2.0
			GREAT NECK	3	12.3
			MANHASSET	2	3.5
			NEW CASSEL	1	0
			NEW HYDE PARK	1	0
			NORTH NEW HYDE PARK	3	3.7
			PORT WASHINGTON	7	5.0
			ROSLYN	1	0
			ROSLYN HEIGHTS	4	5.8
			SEARINGTOWN	1	7.0
		Code - Property Maintenance		30	6.2
		Code - Property Violations Search		133	4.7
		Code - Property Violations Search		133	4.7
		Code - Sidewalk Obstruction	UNIVERSITY GARDENS	1	9.0
		Code - Sidewalk Obstruction		1	9.0
		Code - Signs	CARLE PLACE	2	0
			GREAT NECK	2	1.0
			GREENVALE	1	0

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Department of Public Safety	Code Enforcement	Code - Signs	MANHASSET	1	11.0	
			NEW HYDE PARK	1	0	
		Code - Signs			7	1.9
		Code - Snow/Ice Removal	NORTH NEW HYDE PARK	1	4.0	
			SEARINGTOWN	1	3.0	
		Code - Snow/Ice Removal			2	3.5
		Code - Tree Removal	CARLE PLACE	1	7.0	
			GREAT NECK	1	6.0	
			GREENVALE	1	0	
			ROSLYN HEIGHTS	3	6.7	
			WESTBURY	1	7.0	
		Code - Tree Removal			7	5.7
		Code - Unlawful Property Use	GARDEN CITY PARK	1	2.0	
			NEW CASSEL	2	0	
			PORT WASHINGTON	1	5.0	
		Code - Unlawful Property Use			4	1.8
		Code - Water Flow / Accumulation	PORT WASHINGTON	2	33.0	
		Code - Water Flow / Accumulation			2	33.0
	Code Enforcement				305	5.4
	Parking Enforcement	Prkg Enfrc - Call Back Request			3	11.3
			Prkg Enfrc - Call Back Request			3
		Prkg Enfrc - Commercial Parking	CARLE PLACE	1	11.0	
			FLORAL PARK	1	8.0	
			HERRICKS	1	4.0	
			NEW CASSEL	3	13.0	
			WESTBURY	1	10.0	
		Prkg Enfrc - Commercial Parking			7	10.3
		Prkg Enfrc - From Transfer	PORT WASHINGTON	1	4.0	
		Prkg Enfrc - From Transfer			1	4.0
		Prkg Enfrc - Parking Violations Complaint	CARLE PLACE	2	6.5	
			FLORAL PARK CENTRE	1	6.0	
			GARDEN CITY PARK	1	1.0	
			GREAT NECK	2	13.0	
			MANHASSET	3	9.3	
			NEW CASSEL	1	13.0	
			NORTH NEW HYDE PARK	1	7.0	

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Department of Public Safety	Parking Enforcement	Prkg Enfrc - Parking Violations Complaint	PORT WASHINGTON	1	8.0
			ROSLYN HEIGHTS	1	6.0
		Prkg Enfrc - Parking Violations Complaint		13	8.3
	Parking Enforcement			24	9.1
Department of Public Safety				398	5.3
Department of Public Works	Highway Department	Hwy - Call Back Request		25	10.0
		Hwy - Call Back Request		25	10.0
		Hwy - Catch Basin	ALBERTSON	2	0
			GARDEN CITY PARK	1	0
			GREAT NECK	2	0
			MANHASSET	1	0
			NO NEW HYDE PARK	2	0
			NORTH NEW HYDE PARK	2	0
			PORT WASHINGTON	3	1.0
			ROSLYN HEIGHTS	1	1.0
			SEARINGTOWN	1	1.0
			port washington	1	1.0
		Hwy - Catch Basin		16	0.4
		Hwy - Cemetery Maintenance		1	0
		Hwy - Cemetery Maintenance		1	0
		Hwy - Complaint - Highway Employee / Vehicle	ALBERTSON	1	1.0
			GARDEN CITY PARK	1	1.0
			MANHASSET	2	3.5
			NEW HYDE PARK	2	4.0
			NORTH NEW HYDE PARK	4	4.5
			PORT WASHINGTON	1	0
			UNIVERSITY GARDENS	1	1.0
		Hwy - Complaint - Highway Employee / Vehicle		12	3.0
		Hwy - Curb Repair	CARLE PLACE	1	0
			GREAT NECK	3	14.3
			NEW HYDE PARK	1	0
			NORTH NEW HYDE PARK	5	0
			PORT WASHINGTON	3	0
			Hwy - Curb Repair		13
		Hwy - Dead Animal Pickup	GARDEN CITY PARK	1	0
			MANHASSET	1	6.0
			MANHASSET HILLS	1	4.0

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Department of Public Works	Highway Department	Hwy - Dead Animal Pickup	ROSLYN	1	0
			SEARINGTOWN	3	0
		Hwy - Dead Animal Pickup		7	1.4
		Hwy - Dead End Guard Rail	NORTH NEW HYDE PARK	1	0
		Hwy - Dead End Guard Rail		1	0
		Hwy - From Transfer	PORT WASHINGTON	2	2.0
			ROSLYN HEIGHTS	2	1.0
			WILLISTON PARK	1	0
		Hwy - From Transfer		5	1.2
		Hwy - Informational		1	0
		Hwy - Informational		1	0
		Hwy - Manhole Repair	MINEOLA	1	0
			PORT WASHINGTON	1	3.0
		Hwy - Manhole Repair		2	1.5
		Hwy - Miscellaneous	CARLE PLACE	1	7.0
			GARDEN CITY PARK	3	1.3
			GREAT NECK	2	0
			HERRICKS	1	1.0
			MANHASSET	6	1.3
			NEW CASSEL	2	0
			NEW HYDE PARK	2	0
			NO NEW HYDE PARK	2	0
			NORTH NEW HYDE PARK	1	1.0
			PORT WASHINGTON	6	1.2
			ROSLYN HEIGHT	1	0
			ROSLYN HEIGHTS	6	0.2
			SEARINGTOWN	1	17.0
			WESTBURY	1	8.0
				1	0
		Hwy - Miscellaneous		36	1.5
		Hwy - Permits / Road Opening Application Request		1	0
		Hwy - Permits / Road Opening Application Request		1	0
		Hwy - Plow Damage	GARDEN CITY PARK	1	0
			MANHASSET	1	5.0
		Hwy - Plow Damage		2	2.5
		Hwy - Pothole	GARDEN CITY PARK	1	11.0
			GREAT NECK	1	7.0
			MANHASSET	3	3.7
			MANORHAVEN	1	3.0

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Department of Public Works	Highway Department	Hwy - Pothole	NEW CASSEL	2	12.0
			NO NEW HYDE PARK	1	6.0
			PORT WASHINGTON	4	3.0
			ROSLYN HEIGHTS	2	3.5
			WESTBURY	1	9.0
		Hwy - Pothole		16	5.6
		Hwy - Snow and Ice Control	ALBERTSON	3	0.3
			CARLE PLACE	2	0.5
			FLOWER HILL	1	1.0
			GARDEN CITY PARK	1	0
			GREAT NECK	3	0.3
			GREAT NECK PLAZA	1	1.0
			HERRICKS	1	0
			MANHASSET	3	0.3
			MINEOLA	1	0
			NORTH NEW HYDE PARK	4	0.2
			PORT WASHINGTON	1	1.0
			ROSLYN	1	1.0
			ROSLYN HEIGHTS	4	0.2
			SEARINGTOWN	3	0.3
			WESTBURY	1	0
		Hwy - Snow and Ice Control		30	0.4
		Hwy - Sprinkler Damage	GARDEN CITY PARK	1	0
			HERRICKS	1	0
		Hwy - Sprinkler Damage		2	0
		Hwy - Street Drainage / Flooding	ALBERTSON	1	0
			MANHASSET	1	0
			NORTH NEW HYDE PARK	2	1.0
			SEARINGTOWN	1	0
		Hwy - Street Drainage / Flooding		5	0.4
		Hwy - Street Sign - New Request	CARLE PLACE	1	0
			GARDEN CITY PARK	1	0
			HERRICKS	1	0
			MANHASSET	2	0
			NEW CASSEL	1	0
			PORT WASHINGTON	2	1.0
			great neck	1	0
		Hwy - Street Sign - New Request		9	0.2
		Hwy - Street Sign - Repair / Replace	albertson	1	36.0
			ALBERTSON	7	13.9

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Department of Public Works	Highway Department	Hwy - Street Sign - Repair / Replace	CARLE PLACE	9	1.4
			E WILLISTON	1	0
			EAST WILLISTON	1	0
			FLORAL PARK CENTER	1	0
			FLORAL PARK CENTRE	2	3.5
			GARDEN CITY PARK	15	0.7
			GREAT NECK	10	6.3
			HERRICKS	5	0
			MANHASSET	12	6.6
			MANHASSET HILLS	1	18.0
			NEW CASSEL	10	1.5
			NEW HYDE PARK	13	1.1
			NEW HYPE PARK	1	0
			NO NEW HYDE PARK	1	0
			PORT WASHINGTON	12	0
			ROSLYN	2	0
			ROSLYN HEIGHTS	7	8.4
			SEARINGTOWN	6	0
			WESTBURY	1	0
			carle place	2	0
			great neck	2	0
			herricks	1	0
			manhasset	3	0
			new cassel	4	0
			port washington	1	0
			roslyn	2	0
			roslyn heights	3	0
			searingtown	1	0
				1	0
		Hwy - Street Sign - Repair / Replace		138	3.0
		Hwy - Street Sweeping / Cleaning	GREAT NECK	1	1.0
			HERRICKS	1	1.0
			MANHASSET	2	0
			NEW CASSEL	1	1.0
			NORTH NEW HYDE PARK	2	0.5
			PORT WASHINGTON	1	0
			ROSLYN HEIGHTS	2	1.5
			SEARINGTOWN	1	0
			UNIVERSITY GARDENS	1	2.0

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Department of Public Works	Highway Department	Hwy - Street Sweeping / Cleaning	port washington	1	1.0
				2	3.0
		Hwy - Street Sweeping / Cleaning		15	1.1
		Hwy - Sump		1	1.0
		Hwy - Sump		1	1.0
		Hwy - Tree Branch / Debris Pickup	roslyn heights	2	0
			ALBERSTON	1	0
			ALBERTSON	54	0.7
			CARLE PLACE	35	1.8
			EAST HILLS	1	1.0
			EAST WILLISTON	2	0
			FLORAL PARK	2	37.5
			FLORAL PARK CENTRE	7	0
			FLOWER HILL	1	7.0
			GARDEN CITY PARK	75	1.3
			GREAT NECK	71	9.5
			GREAT NECK ESTATES	1	27.0
			GREENVALE	5	0
			Great Neck	1	1.0
			HERRICKS	37	0
			KENSINGTON	1	0
			MANHASSET	88	6.5
			MANHASSET HILLS	4	0
			MANHASSETHILLS	1	0
			MANORHAVEN	1	18.0
			MINEOLA	2	1.0
			MUNSEY PARK	2	9.5
			N NEW HYDE PARK	2	0
			NEW CASSEL	23	0.0
			NEW HDYE PARK	1	0
			NEW HYDE PARK	59	0.7
			NHP	1	0
			NO NEW HYDE PARK	13	0
			NORRTH NEW HYDE PARK	1	13.0
			NORTH HILLS	1	0
			NORTH NEW HYDE PARK	144	0.6
			OLD WESTBURY	1	0
			PORT WASHINGTON	78	2.6
			PORT WASHINGTON NORTH	1	0

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Department of Public Works	Highway Department	Hwy - Tree Branch / Debris Pickup	ROSLY HEIGHTS	1	2.0
			ROSLYN	4	0
			ROSLYN HEIGHTS	101	0.6
			SADDLE ROCK	1	0
			SEARINGTOWN	22	0.9
			THOMASTON	1	1.0
			UNIVERSITY GARDENS	11	10.2
			WESBURY	1	0
			WESTBURY	16	0.2
			WILLISTON PARK	6	0
			manhasset	1	0
			port washington	1	0
				16	2.1
		Hwy - Tree Branch / Debris Pickup		901	2.4
		Hwy - Tree Fallen - Emergency	Manhasset	1	29.0
			albertson	1	0
			ALBERTSON	34	1.4
			BAXTER ESTATES	1	0
			CARLE PLACE	32	1.2
			EAST HILLS	3	1.3
			EAST WILLISTON	2	6.0
			FLORAL PARK	1	11.0
			FLORAL PARK CEN	2	0
			FLORAL PARK CENTRE	7	1.0
			FLOWER HILL	2	9.5
			GARDEN CITY	2	0.5
			GARDEN CITY PARK	62	0.6
			GLENWOOD LANDING	1	0
			GREAT NECK	90	19.3
			GREAT NECK GARDEN	1	0
			GREAT NECK PLAZA	5	1.4
			GREENVALE	6	0
			Great neck	1	0
			HARBOR HILLS	1	35.0
			HERRICKS	39	20.4
			KENSINGTON	1	7.0
			KINGS POINT	1	1.0
			LAKE SUCCESS	1	1.0
			MANHASSET	102	7.0
			MANHASSET HILLS	6	36.5

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Department of Public Works	Highway Department	Hwy - Tree Fallen - Emergency	MINEOLA	8	3.1
			MUNSEY PARK	1	2.0
			NEW CASSEL	36	0.7
			NEW HYDE	1	0
			NEW HYDE PARK	76	1.5
			NEY HYDE PARK	1	0
			NO NEW HYDE PARK	12	1.1
			NORTH HILLS	1	2.0
			NORTH NEW HYDE PARK	171	1.0
			OLD WESTBURY	1	0
			PORT WASHINGTON	81	23.3
			PORT WASHINGTON NORTH	2	0.5
			ROSLYN	5	0.4
			ROSLYN ESTATES	1	0
			ROSLYN HEIGHTS	99	2.3
			ROSLYN HEIGHTS	1	0
			ROSYLN	1	0
			RUSSELL GARDENS	1	0
			SEARINGTOWN	26	3.0
			THOMASTON	1	0
			UNIVERSITY GARDENS	12	14.7
			WESTBURY	26	1.7
			WILLISTON PARK	14	0.5
			WILLISTONPARK	1	0
			great neck	1	0
			port washington	2	22.5
				23	1.3
		Hwy - Tree Fallen - Emergency		1,010	6.5
		Hwy - Tree Planting	ALBERTSON	1	6.0
			CARLE PLACE	1	0
			GARDEN CITY PARK	1	0
			MANHASSET	1	0
			NEW HYDE PARK	1	0
			NORTH NEW HYDE PARK	2	0
			SEARINGTOWN	2	0
			UNIVERSITY GARDENS	1	0
		Hwy - Tree Planting		10	0.6
		Hwy - Tree Stump Removal	ALBERTSON	1	0

Town of North Hempstead Service Requests via 311 - by Department

November 2012

Department Description	Group Description	Type Description	City	Count	Response Days
Department of Public Works	Highway Department	Hwy - Tree Stump Removal	CARLE PLACE	6	0
			EAST HILLS	1	1.0
			FLORAL PARK CTR	1	0
			GREAT NECK	6	0
			HERRICKS	3	0
			MANHASSET	13	0
			NEW CASSEL	2	0
			NEW HYDE PARK	4	0
			NORTH NEW HYDE PARK	4	0
			PORT WASHINGTON	11	8.7
			ROSLYN HEIGHTS	13	0
			SEARINGTOWN	2	0
			UNIVERSITY GARDENS	1	0
			WESTBURY	2	0
			WILLISTON PARK	1	0
		Hwy - Tree Stump Removal		71	1.4
		Hwy - Tree Trimming / Removal Inspection	manhasset	1	0
			ALBERTSON	29	0
			CARLE PLACE	26	0.6
			EAST HILLS	2	0
			EAST WILLISTON	1	5.0
			FLORAL PARK	2	0
			FLORAL PARK CENTRE	3	0
			GARDEN CITY PARK	40	0
			GLENWOOD LANDING	1	0
			GREAT NECK	33	0.2
			GREENVALE	1	0
			HERRICKS	19	1.9
			MANHASSET	64	0.1
			MANHASSET HILLS	2	0
			NEW CASSEL	13	1.8
			NEW HYDE PARD	1	0
			NEW HYDE PARK	36	0
			NEWHYDEPARK	1	0
			NO NEW HYDE PARK	7	0
			NORTH NEW HYDE PARK	124	0.5
			PORT WASHINGTON	45	0.7
			ROSLYN HEIGHTS	48	0.0
			SEARINGTOWN	9	0.2

Town of North Hempstead Service Requests via 311 - by Department

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Department Description	Group Description	Type Description	City	Count	Response Days
Department of Public Works	Highway Department	Hwy - Tree Trimming / Removal Inspection	UNIVERSITY GARDENS	10	0
			WESTBURY	15	0.5
			WILLISTON PARK	3	0
				2	0
		Hwy - Tree Trimming / Removal Inspection			538
	Highway Department			2,868	3.5
	Street Lighting District	Street Light - Cable Break	NORTH NEW HYDE PARK	2	0
		Street Light - Cable Break		2	0
		Street Light - Cycles On / Off	CARLE PLACE	2	6.5
			GARDEN CITY PARK	2	16.0
			GREAT NECK	1	0
			GREENVALE	1	0
			HERRICKS	1	35.0
			MANHASSET	1	15.0
			NEW CASSEL	1	3.0
			NORTH NEW HYDE PARK	4	13.0
			PORT WASHINGTON	1	7.0
			ROSLYN HEIGHTS	2	12.5
			ROSLYN HEIHGTS	1	25.0
		Street Light - Cycles On / Off		17	12.2
		Street Light - Fixture Problem	ALBERTSON	2	36.0
			CARLE PLACE	3	2.0
			GARDEN CITY PARK	1	4.0
			GREAT NECK	5	12.2
			HERRICKS	7	9.9
			MANHASSET	2	22.0
			NEW CASSEL	1	0
			NEW HYDE PARK	3	13.7
			NO NEW HYDE PARK	2	1.0
			NORTH NEW HYDE PARK	5	7.6
			PORT WASHINGTON	4	13.2
			PORT WASHINGTON NORTH	1	0
			ROSLYN	1	0
			ROSLYN HEIGHTS	4	6.0
			SEARINGTOWN	1	8.0
			WESTBURY	1	17.0
			Street Light - Fixture Problem		43
		Street Light - Light Out (Single)	ALBERTSON	21	12.5

Town of North Hempstead Service Requests via 311 - by Department

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Department Description	Group Description	Type Description	City	Count	Response Days
Department of Public Works	Street Lighting District	Street Light - Light Out (Single)	CARLE PLACE	9	7.9
			FLORAL PARK CENTRE	2	3.5
			GARDEN CITY PARK	7	9.7
			GREAT NECK	14	9.6
			GREENVALE	1	0
			HERRICKS	15	13.1
			MANHASSET	17	14.2
			MANHASSET HILLS	1	15.0
			MUNSEY PARK	1	0
			NEW CASSEL	5	8.8
			NEW HYDE PARK	13	5.8
			NO NEW HYDE PARK	4	18.0
			NORTH NEW HYDE PARK	26	8.7
			PORT WASHINGTON	20	15.3
			PORT WASHINGTON	1	0
			ROSLYN	1	2.0
			ROSLYN HEIGHTS	8	8.9
			SEARINGTOWN	18	9.9
			UNIVERSITY GARDENS	1	20.0
			WESTBURY	6	3.8
			WILLISTON PARK	2	9.0
				1	14.0
		Street Light - Light Out (Single)		194	10.5
		Street Light - Lights Out (Multiple)	ALBERTSON	4	18.2
			CARLE PLACE	12	8.8
			GARDEN CITY PARK	12	6.6
			GREAT NECK	25	7.8
			GREENVALE	1	0
			HERRICKS	9	16.0
			MANHASSET	6	11.5
			MANHASSET HILLS	1	24.0
			NEW CASSEL	4	4.0
			NEW HYDE PARK	10	4.0
			NORTH NEW HYDE PARK	24	4.4
			PORT WASHINGTON	10	8.9
			ROSLYN	1	0
			ROSLYN HEIGHTS	19	4.5
			SEARINGTOWN	7	4.4
			SOUTH STRATHMORE	1	33.0

Town of North Hempstead Service Requests via 311 - by Department

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Department Description	Group Description	Type Description	City	Count	Response Days
Department of Public Works	Street Lighting District	Street Light - Lights Out (Multiple)	UNIVERSITY GARDENS	4	8.8
			WESTBURY	3	0.3
			great neck	1	5.0
			manhasset	1	7.0
		Street Light - Lights Out (Multiple)		155	7.3
		Street Light - Mark Out	BAXTER ESTATES	1	25.0
			CARLE PLACE	6	8.2
			FLOWER HILL	2	0
			GARDEN CITY PARK	1	0
			GREAT NECK	2	8.0
			GREAT NECK PLAZA	2	1.5
			HERRICKS	10	13.3
			MANHASSET	9	17.2
			MANHASSET HILLS	3	28.3
			MINEOLA	1	11.0
			MUNSEY PARK	1	0
			N NEW HYDE PARK	3	25.7
			NEW HYDE PARK	4	15.0
			NORTH NEW HYDE PARK	10	18.5
			PORT WASHINGTON	8	11.5
			PPOINT WASHINGTON NORTH	1	8.0
			ROSLYN	1	17.0
			ROSLYN HEIGHTS	21	9.4
			UNIVERSITY GARDENS	1	6.0
			WESTBURY	1	7.0
		Street Light - Mark Out		88	12.8
		Street Light - Misc Problems	ALBERTSON	1	7.0
			GARDEN CITY PARK	1	2.0
			GREAT NECK	2	21.5
			HERRICKS	1	27.0
			MANHASSET	1	0
			NEW HYDE PARK	1	7.0
			NORTH NEW HYDE PARK	1	25.0
			ROSLYN HEIGHTS	2	4.5
			SEARINGTOWN	1	29.0
			UNIVERSITY GARDENS	1	4.0
		Street Light - Misc Problems		12	12.8

Town of North Hempstead Service Requests via 311 - by Department

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Department Description	Group Description	Type Description	City	Count	Response Days		
Department of Public Works	Street Lighting District	Street Light - On During Day	ALBERTSON	4	6.0		
			CARLE PLACE	3	4.0		
			FLORAL PARK CENTRE	1	5.0		
			FORAL PARK CENTRE	1	5.0		
			GARDEN CITY PARK	2	20.5		
			GREAT NECK	1	0		
			GREENVALE	1	0		
			HERRICKS	3	9.7		
			MANHASSET	4	25.5		
			MANHASSET	1	10.0		
			NEW CASSEL	2	12.5		
			NEW HYDE PARK	1	16.0		
			NO NEW HYDE PARK	1	24.0		
			NORTH NEW HYDE PARK	3	16.3		
			PORT WASHINGTON	1	26.0		
			SEARINGTOWN	3	20.0		
			Street Light - On During Day			32	13.4
			Street Light - Pole Problem	ALBERTSON	2	10.5	
		AOLBERTSON		1	6.0		
		CARLE PLACE		1	6.0		
		GREAT NECK		1	0		
		HERRICKS		3	4.3		
		MANHASSET		3	3.0		
		MANHASSET HILLS		1	2.0		
		NEW CASSEL		1	6.0		
		NEW HYDE PARK		3	7.3		
		NORTH NEW HYDE PARK		5	16.6		
		PORT WASHINGTON		4	15.8		
		ROSLYN HEIGHTS		5	10.2		
		UNIVERSITY GARDENS		1	33.0		
		WESTBURY		2	0		
				1	11.0		
		Street Light - Pole Problem			34	9.6	
	Street Lighting District			577	10.2		
Department of Public Works				3,445	4.6		
Housing Authority	Housing Authority	Housing - Appliance	MANHASSET	1	6.0		
			NEW CASSEL	1	0		
		Housing - Appliance			2	3.0	

Town of North Hempstead Service Requests via 311 - by Department

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Department Description	Group Description	Type Description	City	Count	Response Days
Housing Authority	Housing Authority	Housing - Misc Carpentry	NEW CASSEL	1	5.0
		Housing - Misc Carpentry		1	5.0
		Housing - Misc Construction	NEW CASSEL	1	4.0
		Housing - Misc Construction		1	4.0
		Housing - Misc SR	MANHASSET	1	5.0
		Housing - Misc SR		1	5.0
		Housing - Plumbing	MANHASSET	2	1.5
			NEW CASSEL	1	3.0
		Housing - Plumbing		3	2.0
	Housing Authority			8	3.2
Housing Authority				8	3.2
Human Resources and Finance	Human Resources and Finance	HR - Call Back Request		4	0
		HR - Call Back Request		4	0
		HR - Medical and Insurance Benefits		3	4.0
		HR - Medical and Insurance Benefits		3	4.0
		HR - Worker's Compensation	ROSLYN HEIGHT	1	2.0
		HR - Worker's Compensation		1	2.0
	Human Resources and Finance			8	1.8
Human Resources and Finance				8	1.8
Inter Municipal Affairs	Inter Municipal Affairs	OIC - From Transfer	EAST HILLS	1	1.0
			EAST WILLISTON	1	7.0
			MANHASSET	1	2.0
			MINEOLA	2	2.0
			NEW HYDE PARK	2	0.5
			NORTH NEW HYDE PARK	1	21.0
			PORT WASHINGTON	1	35.0
			PORT WASHINGTON NO	1	0
			ROSLYN HEIGHTS	1	1.0
			WESTBURY	2	10.5
			WILLISTON PARK	3	0.3
				1	3.0
		OIC - From Transfer		17	5.7
		OIC - Inter Municipal SR	BAXTER ESTATES	1	1.0
			CARLE PLACE	3	0.3
			EAST HILLS	13	0.9
			FLORAL PARK	1	1.0
			FLOWER HILL	7	0.3
			GARDEN CITY	1	1.0
			GARDEN CITY PARK	6	0.8
			GREAT NECK	10	0.7

Town of North Hempstead Service Requests via 311 - by Department

November 2012

Department Description	Group Description	Type Description	City	Count	Response Days	
Inter Municipal Affairs	Inter Municipal Affairs	OIC - Inter Municipal SR	GREAT NECK ESTATES	2	1.0	
			GREAT NECK PLAZA	3	0.7	
			GREENVALE	1	0	
			HERRICKS	1	0	
			KENSINGTON	2	0	
			KINGS POINT	4	0.8	
			LAKE SUCCESS	2	0.5	
			MANHASSET	4	1.0	
			MINEOLA	10	0.4	
			MUNSEY PARK	2	0.5	
			NEW CASSEL	1	0	
			NEW HYDE PARK	7	1.0	
			NO NEW HYDE PARK	1	0	
			NORTH HILLS	2	0.5	
			NORTH NEW HYDE PARK	2	1.0	
			OLD WESTBURY	3	2.0	
			PLANDOME	3	2.0	
			PLANDOME MANOR	2	3.5	
			PORT WASHINGTON	11	1.7	
			PORT WASHINGTON NORTH	2	0.5	
			PORT WASHINTON	1	1.0	
			ROSLYN	5	0.4	
			ROSLYN HEIGHTS	5	0.8	
			SEARINGTOWN	4	1.0	
			THOMASTON	3	0.3	
			WESTBURY	19	0.6	
			albertson	1	0	
			port washington	1	0	
				2	0.5	
				OIC - Inter Municipal SR		
		Inter Municipal Affairs			165	1.3
	Inter Municipal Affairs				165	1.3
Parks and Recreation Department	Parks and Recreation Department	Park - Disabled Youth Recreation Program		1	5.0	
		Park - Disabled Youth Recreation Program			1	5.0
		Park - From Transfer	GREAT NECK ESTATES	1	18.0	
			ROSLYN	1	17.0	
		Park - From Transfer			2	17.5
		Park - Miscellaneous	CARLE PLACE	1	7.0	
		Park - Miscellaneous			1	7.0

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Department Description	Group Description	Type Description	City	Count	Response Days
Parks and Recreation Department	Parks and Recreation Department	Park - Park Facilities Maintenance		12	2.3
		Park - Park Facilities Maintenance		12	2.3
		Park - Park Permit Application Request		1	0
		Park - Park Permit Application Request		1	0
	Parks and Recreation Department			17	4.4
Parks and Recreation Department				17	4.4
Planning and Building Department	Board of Zoning Appeals	BZA - Questions needing Answers		3	6.0
		BZA - Questions needing Answers		3	6.0
		BZA - Zoning Parcel	UNIVERSITY GARDENS	1	4.0
		BZA - Zoning Parcel		1	4.0
	Board of Zoning Appeals			4	5.5
	Building Department	Bldg - Application Status	MANHASSET	1	7.0
			NORTH NEW HYDE PARK	2	1.5
			PORT WASHINGTON	2	0
		Bldg - Application Status		5	2.0
		Bldg - Call Back		13	9.3
		Bldg - Call Back		13	9.3
		Bldg - Certificate Status	GREAT NECK	1	0
				1	0
		Bldg - Certificate Status		2	0
		Bldg - Construction Complaint	ALBERTSON	1	0
			GREAT NECK	2	0
			MANHASSET	1	0
			PORT WASHINGTON	1	7.0
		Bldg - Construction Complaint		5	1.4
		Bldg - Employee Complaint	N MASSAPEQUA	1	1.0
		Bldg - Employee Complaint		1	1.0
		Bldg - From Transfer	ALBERTSON	1	7.0
			NEW CASSEL	1	8.0
			NEW HYDE PARK	1	6.0
		Bldg - From Transfer		3	7.0
		Bldg - General Question Needs Answers		66	9.0
		Bldg - General Question Needs Answers		66	9.0
		Bldg - Housing Complaint	GREAT NECK	1	4.0
			ROSLYN HEIGHTS	1	0
			WESTBURY	1	8.0
		Bldg - Housing Complaint		3	4.0
		Bldg - Illegal Housing	ALBERTSON	1	0
			FLORAL PARK CENTRE	1	0
			GARDEN CITY PARK	3	0

Town of North Hempstead Service Requests via 311 - by Department

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Department Description	Group Description	Type Description	City	Count	Response Days	
Planning and Building Department	Building Department	Bldg - Illegal Housing	NEW CASSEL	5	0	
			NORTH NEW HYDE PARK	2	0	
			PORT WASHINGTON	4	1.2	
			ROSLYN HEIGHTS	2	0	
			WESTBURY	1	1.0	
		Bldg - Illegal Housing			19	0.3
		Bldg - Inspection Request	ALBERTSON	1	25.0	
			PORT WASHINGTON	1	19.0	
			ROSLYN HEIGHTS	1	1.0	
				1	2.0	
		Bldg - Inspection Request			4	11.8
		Bldg - Permit Question Needs Answers		6	19.0	
		Bldg - Permit Question Needs Answers			6	19.0
		Bldg - Retaining Wall	PORT WASHINGTON	2	27.0	
			ROSLYN HEIGHTS	2	0	
		Bldg - Retaining Wall			4	13.5
		Bldg - Suspect Work Without a Permit	GREAT NECK	1	2.0	
			MANHASSET	3	4.3	
			NORTH NEW HYDE PARK	2	14.0	
			PORT WASHINGTON	3	18.0	
			ROSLYN	1	7.0	
		Bldg - Suspect Work Without a Permit			10	10.4
	Building Department			141	7.7	
	Planning Department	Planning - Call Back Request		3	2.3	
			Planning - Call Back Request			3
		Planning - Questions needing Answers	NORTH NEW HYDE PARK	1	0	
			Planning - Questions needing Answers			1
	Planning Department			4	1.8	
	Planning and Building Department				149	7.5
	Project Independence	Project Independence	PI - Call Back Request	ALBERTSON	1	0
				CARLE PLACE	1	0
				EAST HILLS	2	1.0
GARDEN CITY PARK				1	3.0	
GREAT NECK				3	11.7	
GREAT NECK PLAZA				2	0	
MANORHAVEN				1	0	
MINEOLA				3	1.7	
NEW CASSEL				1	3.0	
NEW HYDE PARK				1	25.0	

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Department Description	Group Description	Type Description	City	Count	Response Days
Project Independence	Project Independence	PI - Call Back Request	NORTH NEW HYDE PARK	2	0
			PORT WASHINGTON	2	0
			ROSLYN	1	0
			UNIVERSITY GARDENS	2	0.5
			WESTBURY	1	0
			WILLISTON PARK	3	1.7
			levittown	1	0
		PI - Call Back Request		28	2.8
		PI - Caregiver Support	GARDEN CITY PARK	1	7.0
			GREAT NECK	1	0
			GREAT NECK PLAZA	1	5.0
			KENSINGTON	1	2.0
			NEW HYDE PARK	1	8.0
			WILLISTON PARK	1	0
		PI - Caregiver Support		6	3.7
		PI - Financial Assistance	CARLE PLACE	1	0
			NEW CASSEL	1	5.0
			PORT WASHINGTON	1	6.0
			WESTBURY	1	0
		PI - Financial Assistance		4	2.8
		PI - Flu Shot Registration	ALBERTSON	1	0
			BAXTER ESTATES	1	0
			GARDEN CITY PARK	4	0
			GREAT NECK	1	0
			HERRICKS	1	0
			MANHASSET	1	0
			MINEOLA	2	0
			MUNSEY PARK	1	0
			NEW HYDE PARK	4	0
			NORTH NEW HYDE PARK	5	0
			PORT WASHINGTON	9	0
			PORT WASHINGTON NORTH	2	0
			SANDS POINT	1	0
			SEARINGTOWN	1	0
			WESTBURY	1	0
			WILLISTON PARK	1	0
		PI - Flu Shot Registration		36	0
		PI - Food and Hunger	EAST HILLS	1	0

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Department Description	Group Description	Type Description	City	Count	Response Days
Project Independence	Project Independence	PI - Food and Hunger	FLOWER HILL	1	0
			HERRICKS	1	0
			MANHASSET	3	0
			NEW HYDE PARK	1	0
			NORTH NEW HYDE PARK	1	0
			PORT WASHINGTON	1	25.0
			WILLISTON PARK	1	0
		PI - Food and Hunger		10	2.5
		PI - Health and Mental Health	roslyn	1	0
			ALBERTSON	2	0
			BAXTER ESTATES	1	1.0
			EAST HILLS	2	2.0
			EAST WILLISTON	2	0
			FLORAL PARK	1	0
			FLOWER HILL	1	0
			GARDEN CITY	1	0
			GARDEN CITY PARK	2	13.0
			GREAT NECK	22	0.3
			GREAT NECK PLAZA	8	3.8
			GREENVALE	1	0
			HERRICKS	3	2.3
			KENSINGTON	1	26.0
			KINGS POINT	1	0
			LONG BEACH	1	0
			MANHASSET	8	0
			MANHASSET HILLS	1	0
			MANORHAVEN	12	0
			MINEOLA	3	0.7
			NEW CASSEL	1	0
			NEW HYDE PARK	2	1.0
			NHP	1	0
			NORTH NEW HYDE PARK	5	1.4
			PLANDOME	1	0
			PORT WASHINGTON	38	2.0
			PORT WASHINGTON NORTH	2	0
			ROSLYN HARBOR	1	22.0
			ROSLYN HEIGHTS	4	4.0
			RUSSELL GARDENS	1	0
			SANDS POINT	1	0

Town of North Hempstead Service Requests via 311 - by Department

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Department Description	Group Description	Type Description	City	Count	Response Days
Project Independence	Project Independence	PI - Health and Mental Health	SEARINGTOWN	2	0
			THOMASTON	1	0
			UNIVERSITY GARDENS	1	0
			WESTBURY	6	0
			WILLISTON PARK	6	4.3
			mineola	1	7.0
		PI - Health and Mental Health		148	1.7
		PI - Household Maintenance	ALBERTSON	3	2.0
			BAXTER ESTATES	1	0
			EAST HILLS	1	1.0
			EAST WILLISTON	1	3.0
			GREAT NECK	1	1.0
			HERRICKS	2	7.0
			MANHASSET	2	0
			MANORHAVEN	2	22.5
			MINEOLA	6	2.0
			NEW CASSEL	1	2.0
			NEW HYDE PARK	3	4.7
			PLANDOME	1	0
			PORT WASHINGTON	1	1.0
			ROSLYN HEIGHTS	1	29.0
			SEARINGTOWN	1	0
			UNIVERSITY GARDENS	1	0
			WESTBURY	3	11.0
			WILLISTON PARK	6	0.5
		PI - Household Maintenance		37	4.4
		PI - Membership Registration	ALBERTSON	5	0
			BAXTER ESTATES	2	0
			CARLE PLACE	1	0
			EAST WILLISTON	2	0
			FLORAL PARK	2	0
			FLOWER HILL	3	0
			GARDEN CITY PARK	6	0
			GREAT NECK	8	0
			GREAT NECK PLAZA	10	0
			KENSINGTON	1	0
			MANHASSET	2	0
			MANORHAVEN	1	0
			NEW CASSEL	19	0
			NEW HYDE PARK	6	0

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Department Description	Group Description	Type Description	City	Count	Response Days
Project Independence	Project Independence	PI - Membership Registration	NORTH HILLS	1	0
			NORTH NEW HYDE PARK	11	0
			PORT WASHINGTON	11	0
			PORT WASHINGTON NORTH	2	0
			ROSLYN HEIGHTS	1	0
			SEARINGTOWN	1	0
			THOMASTON	1	0
			WESTBURY	21	0
			WILLISTON PARK	5	0
		PI - Membership Registration		122	0
		PI - Miscellaneous	port washington	1	2.0
			Roslyn Heights	1	0
			Unknown	1	0
			ALBERTSON	2	1.5
			BAXTER ESTATES	1	0
			CARLE PLACE	1	0
			EAST HILLS	1	0
			GARDEN CITY PARK	2	0
			GREAT NECK	12	2.6
			GREAT NECK ESTATES	2	0
			GREAT NECK PLAZA	4	0
			HERRICKS	1	2.0
			LAKE SUCCESS	2	0
			MANHASSET	11	1.5
			MINEOLA	10	4.5
			NEW CASSEL	14	0.9
			NEW HYDE PARK	6	0
			NORTH NEW HYDE PARK	4	13.5
			PORT WASHINGTON	17	4.2
			ROSLYN HEIGHTS	2	0
			SADDLE ROCK	2	1.5
			SEARINGTOWN	7	4.9
			THOMASTON	1	0
			UNIVERSITY GARDENS	2	0
			WEST HEMPSTEAD	1	2.0
			WESTBURY	8	2.2
			WILLISTON PARK	3	0.7
			WINCHESTER	1	0

Town of North Hempstead Service Requests via 311 - by Department

November 2012

Department Description	Group Description	Type Description	City	Count	Response Days
Project Independence	Project Independence	PI - Miscellaneous	great neck	1	0
				2	0.5
		PI - Miscellaneous		123	2.4
		PI - NORC SR	NEW HYDE PARK	2	0
			NORTH NEW HYDE PARK	11	0
		PI - NORC SR		13	0
		PI - No Heat emergency (Excl HA)	FLORAL PARK	1	0
			GREAT NECK	1	5.0
			GREAT NECK PLAZA	1	0
			MANHASSET	1	1.0
			PORT WASHINGTON	1	0
			ROSLYN HEIGHTS	1	0
		PI - No Heat emergency (Excl HA)		6	1.0
		PI - Program Registration	GARDEN CITY PARK	2	0.5
			GREAT NECK	3	1.0
			GREAT NECK PLAZA	2	2.0
			HERRICKS	1	0
			MANHASSET	1	1.0
			MANORHAVEN	1	22.0
			MINEOLA	2	0
			MUNSEY PARK	1	14.0
			NEW HYDE PARK	1	5.0
			NORT HILLS	1	0
			NORTH NEW HYDE PARK	5	1.4
			PORT WASHINGTON NORTH	1	25.0
			ROSLYN HEIGHTS	1	0
			UNIVERSITY GARDENS	1	1.0
			WESTBURY	1	1.0
		PI - Program Registration		24	3.5
		PI - Taxi Service	great neck	3	0
			ALBERTSON	33	0
			BAXTER ESTATES	4	0
			CARLE PLACE	7	0
			EAST HILLS	34	0
			EAST WILLISTON	3	0
			FLORAL PARK	13	0
			FLOWER HILL	9	0
			GARDEN CITY	7	0

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Department Description	Group Description	Type Description	City	Count	Response Days
Project Independence	Project Independence	PI - Taxi Service	GARDEN CITY PARK	55	0.4
			GRENECK	1	0
			GREAT NECK	125	0.1
			GREAT NECK ESTATES	14	0
			GREAT NECK PLAZA	91	0.1
			HERRICKS	16	0
			KENSINGTON	13	0
			KINGS POINT	9	0
			MANHASSET	48	0
			MANOHAVEN	1	0
			MANORHAVEN	22	0
			MINEOLA	67	0
			NEW CASSEL	22	0.0
			NEW HYDE PARK	41	0
			NORTH HILLS	52	0.1
			NORTH NEW HYDE PARK	58	0.0
			PLANDOME HEIGHTS	1	0
			PORT WASHINGTON	1	0
			PORT WASHINGTON	114	0
			PORT WASHINGTON NORTH	13	0
			PORT WASHINGTON	1	0
			PORT WASHINGTON	1	0
			ROSLYN	14	0
			ROSLYN HARBOR	1	0
			ROSLYN HEIGHT	1	0
			ROSLYN HEIGHTS	27	0
			RUSSELL GARDENS	3	0
			SADDLE ROCK	2	0
			SANDS POINT	2	0
			SEARINGTOWN	8	0
			THOMASTON	8	0.2
			WESTBURY	28	0.0
			WILLISTON PARK	27	0.1
			roslyn heights	1	0
				8	0
		PI - Taxi Service		1,009	0.1
		PI - Taxi Service Cancellation	great neck	1	0
			ALBERTSON	1	0
			EAST HILLS	4	0
			FLORAL PARK	1	0

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Department Description	Group Description	Type Description	City	Count	Response Days
Project Independence	Project Independence	PI - Taxi Service Cancellation	FLOWER HILL	1	0
			GARDEN CITY	3	0
			GARDEN CITY PARK	4	0
			GREAT NECK	17	0
			GREAT NECK PLAZA	11	0
			HERRICKS	3	0
			MANHASSET	5	0
			MANORHAVEN	1	0
			MINEOLA	5	0
			NEW HYDE PARK	3	0
			NORTH HILLS	3	0
			NORTH NEW HYDE PARK	6	0
			PORT WASHINGTON	7	0
			PORTWASHINGTON	1	0
			ROSLYN	3	0
			THOMASTON	1	0
			WESTBURY	2	0
			WILLISTON PARK	1	0
				1	0
		PI - Taxi Service Cancellation		85	0
		PI - Taxi Service Complaint	GREAT NECK	2	5.0
			GREAT NECK PLAZA	1	0
			KINGS POINT	1	0
			MANHASSET	1	1.0
			MINEOLA	4	1.2
			NEW HYDE PARK	1	3.0
			NORTH NEW HYDE PARK	1	3.0
			PORT WASHINGTON	1	1.0
			SEARINGTOWN	1	0
		PI - Taxi Service Complaint		13	1.8
		PI - Transportation/Mobility Mgmt Info	ALBERTSON	1	0
			BAXTER ESTATES	1	0
			CARLE PLACE	1	0
			EAST NORTHPORT	1	0
			GREAT NECK	2	0
			GREAT NECK PLAZA	5	0
			MANHASSET	1	0
			NEW HYDE PARK	3	0
			NORTH NEW HYDE PARK	1	0

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Department Description	Group Description	Type Description	City	Count	Response Days
Project Independence	Project Independence	PI - Transportation/Mobility Mgmt Info	PORT WASHINGTON	4	1.2
			ROSLYN	2	0
			ROSLYN HARBOR	2	0
			SANDS POINT	1	0
			WESTBURY	1	0
		PI - Transportation/Mobility Mgmt Info		26	0.2
	Project Independence			1,690	0.6
Project Independence			1,690	0.6	
Solid Waste Management	Solid Waste Management	SWMA - Call Back		6	0.7
		SWMA - Call Back		6	0.7
		SWMA - Carting Complaints	ALBERTSON	1	1.0
			GREAT NECK	1	0
			MANHASSET	1	0
			MUNSEY PARK	1	0
			NEW CASSEL	1	3.0
			NEW HYDE PARK	1	0
			NORTH NEW HYDE PARK	1	0
			PORT WASHINGTON	2	0.5
			ROSLYN HEIGHTS	5	0.2
			SWMA - Carting Complaints		14
		SWMA - Garbage Not Picked Up	GARDEN CITY PARK	1	0
			HERRICKS	1	1.0
			MANHASSET	1	0
			NEW CASSEL	1	1.0
			NORTH NEW HYDE PARK	5	0
			PORT WASHINGTON	4	1.0
		SWMA - Garbage Not Picked Up		13	0.5
	Solid Waste Management			33	0.5
	Sustainability Department	SWMA - Compost	NEW HYDE PARK	1	10.0
			SEARINGTOWN	1	3.0
		SWMA - Compost		2	6.5
		SWMA - Long Island Green Homes	SADDLE ROCK	1	7.0
		SWMA - Long Island Green Homes		1	7.0
		SWMA - Recycling / STOP Call Back		2	4.5
		SWMA - Recycling / STOP Call Back		2	4.5
	Sustainability Department			5	5.8
Solid Waste Management			38	1.2	
Supervisor's Office	311 Call Center	311 - LIPA Power Outage	BEthpage	1	0
			Glenhead	1	0
			ALBERSTON	1	0

Town of North Hempstead Service Requests via 311 - by Department

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Department Description	Group Description	Type Description	City	Count	Response Days
Supervisor's Office	311 Call Center	311 - LIPA Power Outage	ALBERTSON	20	0
			CARLE PLACE	9	0
			EAST HILLS	8	0
			EAST ROCKAWAY	1	0
			EAST WILLISTON	5	0
			ELMONT	1	0
			FLORAL PARK	1	0
			FLORAL PARK CENTRE	3	0
			FLOWER HILL	8	0
			GARDEN CITY	2	0
			GARDEN CITY PARK	15	0
			GREAT NECK	57	0
			GREAT NECK ESTATES	3	0
			GREAT NECK PLAZA	6	0
			GREENVALE	3	0
			HERRICKS	10	0
			KENSINGTON	2	0
			KINGS POINT	2	0
			MANHASSET	47	0
			MANORHAVEN	2	0
			MINEOLA	13	0
			MUNSEY PARK	2	0
			NEW CASSEL	9	0
			NEW HYDE PARK	35	0
			NO NEW HYDE PARK	1	0
			NORTH HILLS	2	0
			NORTH NEW HYDE PARK	79	0
			NORTH PLANDOME HEIGHTS	1	0
			OLD WESTBURY	5	0
			PLANDOME	3	0
			PLANDOME HEIGHTS	3	0
			PLANDOME MANOR	1	0
			PORT WASHINGTON	78	0
			PORT WASHINGTON NORTH	4	0
			ROSLYN	6	0
			ROSLYN ESTATES	1	0
			ROSLYN HARBOR	3	0
			ROSLYN HEIGHTS	44	0
			SADDLE ROCK	2	0

Town of North Hempstead Service Requests via 311 - by Department

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Department Description	Group Description	Type Description	City	Count	Response Days	
Supervisor's Office	311 Call Center	311 - LIPA Power Outage	SANDS POINT	1	0	
			SEARINGTOWN	8	0	
			THOMASTON	5	0	
			UNIVERSITY GARDENS	9	0	
			WESTBURY	25	0	
			WILLISTON PARK	10	0	
				3	0	
		311 - LIPA Power Outage			561	0
		311 - SR Constituent Follow-up		132	0	
		311 - SR Constituent Follow-up			132	0
	311 Call Center			693	0	
	Supervisor's Office	SupV - Airplane		EAST HILLS	1	0
				GREAT NECK PLAZA	1	0
				MANHASSET	1	0
				NEW HYDE PARK	1	0
				PORT WASHINGTON	6	0
		SupV - Airplane			10	0
		SupV - Complaint - Other Employee		MANHASSET	1	3.0
				NORTH NEW HYDE PARK	1	1.0
				ROSLYN HEIGHTS	1	3.0
		SupV - Complaint - Other Employee			3	2.3
		SupV - Helicopter		GREAT NECK	4	0
				MANHASSET	2	0
				WILLISTON PARK	1	0
		SupV - Helicopter			7	0
SupV - Thank You from Constituent			CARLE PLACE	2	0	
			EAST HILLS	1	0	
			HERRICKS	1	0	
			MANHASSET	1	0	
			MINEOLA	1	0	
			NEW CASSEL	1	0	
	NEW HYDE PARK		2	0		
	NORTH NEW HYDE PARK		3	0		
	PORT WASHINGTON		3	0		
PORTWASHINGTON	1	0				

Town of North Hempstead Service Requests via 311 - by Department

November 2012

Department Description	Group Description	Type Description	City	Count	Response Days
Supervisor's Office	Supervisor's Office	SupV - Thank You from Constituent	ROSLYN HEIGHTS	1	0
				1	0
		SupV - Thank You from Constituent		18	0
	Supervisor's Office			38	0.2
Supervisor's Office				731	0.0
Town Clerk	Town Clerk	Town Clerk - Birth Certificate		141	0
		Town Clerk - Birth Certificate		141	0
		Town Clerk - Death Certificate		81	0
		Town Clerk - Death Certificate		81	0
		Town Clerk - Dog License		31	0
		Town Clerk - Dog License		31	0
		Town Clerk - Domestic Partnership		9	0
		Town Clerk - Domestic Partnership		9	0
		Town Clerk - Fishing License		1	0
		Town Clerk - Fishing License		1	0
		Town Clerk - Hunting License		1	0
		Town Clerk - Hunting License		1	0
		Town Clerk - Landscaping License		1	0
		Town Clerk - Landscaping License		1	0
		Town Clerk - Marriage Certificate		24	0
		Town Clerk - Marriage Certificate		24	0
		Town Clerk - Marriage License		57	0
		Town Clerk - Marriage License		57	0
		Town Clerk - Miscellaneous		20	0
		Town Clerk - Miscellaneous		20	0
		Town Clerk - Parking Restrictions Removal Request		4	0
		Town Clerk - Parking Restrictions Removal Request		4	0
		Town Clerk - Secondhand Dealer License		1	0
		Town Clerk - Secondhand Dealer License		1	0
		Town Clerk - Solid Waste Management License		3	0
		Town Clerk - Solid Waste Management License		3	0
		Town Clerk - Taxi and Limousine License		3	0
		Town Clerk - Taxi and Limousine License		3	0
		Town Clerk - Tow Truck License		4	0
		Town Clerk - Tow Truck License		4	0
		Town Clerk - Underground Tank		1	0
		Town Clerk - Underground Tank		1	0

Town of North Hempstead Service Requests via 311 - by Department

November 2012

Department Description	Group Description	Type Description	City	Count	Response Days
Town Clerk	Town Clerk	Town Clerk - Waterways		1	0
		Town Clerk - Waterways		1	0
	Town Clerk			383	0
Town Clerk				383	0
Summary				7,067	2.9